

For Immediate Release

Save a Stamp, Save Time - Pay Online **City utility customers can now pay bills electronically**

GRAND JUNCTION, CO February 25, 2010 – In an effort to make doing business with the City of Grand Junction even more convenient, a new online system is now available that allows customers to make electronic payments for City water, sewer, trash and Ridges irrigation bills.

The system, known as E-Care, can be accessed through a link on the City's Web site at www.gjcity.org. To make online payments, customers will need their account number and occupant code (which can be found on the customer's utility bill) along with the zip code of the physical location of the property. Once in the system, users will be asked to create a user name and password to be used for future online payments.

The system accepts credit cards and checks, with a 2.8% processing fee per credit card transaction and a processing fee of .80 per check transaction. Processing fees are not collected by the City of Grand Junction – they go to the online transaction processor.

In addition to paying bills, customers can view their utility bill online and review their consumption history back to 2008. Bills are paid in real time, so as soon as the online transaction is complete, the account is credited. Pop up blockers must be turned off in order for the system to operate correctly.

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